Sunday, July 28, 2013

8:30am-3:00pm  Board of Directors Meeting

3:30pm-4:45pm  Commercial Members Meeting
The Commercial Members Committee meets to discuss issues affecting the commercial industry. All conference attendees from COHEAO Commercial Member companies are welcomed and encouraged to attend this meeting.

5:00pm–6:00pm  STAR Task Force Meeting
The STAR Task Force meets for policy updates and discussions on current issues, best practices, and all matters related to student tuition accounts receivable management. All conference attendees are welcomed and encouraged to attend this meeting.

Monday, July 29, 2013

7:45am-9:00am  Registration & Breakfast

8:00am-9:00am  Breakfast Meeting: Perkins Task Force
The first full day of the conference kicks off with a meeting of COHEAO’s Perkins Task Force. This group meets to discuss legislative and regulatory developments (and possible improvements) in the Perkins Loan Program. All attendees are welcomed and encouraged to attend this meeting.

9:00am-9:15am  The President’s Welcome & Opening Remarks
Speaker: Maria Livolsi, COHEAO President

9:15am-10:15am  An Update from Washington
With college costs and student loans front and center in Congress and the Administration and the reauthorization of the Higher Education Act on the horizon, COHEAO Executive Director Harrison Wadsworth will keep you apprised of the latest developments and offer his keen insights and COHEAO’s perspectives on current issues in student loans, student aid, and higher education

Speaker: Harrison Wadsworth, COHEAO Executive Director

10:15am-11:15am  Session: Contract Requirements with your Third Party Collection Agency
You want an agency that will represent your institution in a responsible and professional manner, and one that will provide a satisfactory rate of recovery
while maintaining your public image. But what are realistic compliance, audit, and insurance requirements you should expect from your agency to help protect your Institution's interests, and how often should you review those requirements? What are the situations you should watch for that may indicate there is a potential problem, and what are the steps you should take if issues arise?

11:15am-11:30am  Break

11:30am-12:30pm  Session:  Alternative Higher Ed Financing: New Models, New Players, New Issues
In recent years, several new loans and other financing vehicles have been created to help students pay for higher education. This session will explore these advantages and challenges for these new financing models, explain what the mean for schools going forward, and offer an outlook on their role in the future.

12:30pm-1:45pm  Lunch and Luncheon Address

1:45pm-3:00pm  Session: Live List Serve - Ask a Perkins Expert
A panel of Federal Perkins Loans experts from both Institutions and Third-party Servicers will be on hand to answer questions regarding the Perkins Loan Program and it's regulations. This session will provide an opportunity to listen to updates, and management tips from people directly involved in the program.

Speakers:  Industry Experts: Chris Stompanato, ECSI; Nancy Paris, Xerox; Bob Frick, NCO Group

Campus Experts: Norma Carmona, University of Chicago; Jan Hnilica, Wheaton College; Daniel Pelayo, University of Illinois-Chicago

3:00pm-3:15pm  Break

3:15pm-4:30pm  Session: Financial Literacy Showcase
This session will feature the best financial literacy solutions in higher education, straight from the mouths of the college administrators who have implemented the programs! By the end of this presentation, you will be an expert in the various solutions that are available, as well as having a good idea of what will work best for your institution. In this session, you will find out:

- How the college decided on its financial literacy program
- How each school is integrating the resources
- What practices have been the most successful

6:00pm-7:00pm  Reception
Tuesday, July 30, 2013

7:45am-9:00am Breakfast

8:00am-9:00am Breakfast Meeting: Financial Literacy Task Force Meeting
The COHEAO Financial Literacy Task Force meets to discuss best practices in campus-based financial literacy programs as well as ongoing policy developments and discussions. All attendees are welcomed and encouraged to attend this meeting.

9:00am-10:15am Session: Department of Education Update
Representatives from the Department of Education have been invited to provide an update on current issues, including the upcoming negotiated rulemaking, FY 13 and 14 budget and appropriations issues and more.

10:15am-10:30am Break

10:30am-11:30am Session: CFPB: Research in the Complaint Databases and Processes-
Stephanie Eidelman, Editor-in-Chief of the leading industry trade publication InsideARM, will review the efforts of the Consumer Financial Protection Bureau to collect, analyze, and report on complaints. Edidelman will review the Bureau’s processes in the ARM industry and provide her insights on how the CFPB will impact all stakeholders in higher education finance.

Speaker: Stephanie Eidelman, InsideARM

11:30am-12:30pm Session: An Update on VA Education Benefits
Marie George, Chief Education Liaison at the Department of Veteran Affairs will provide an update on the education benefit programs from the VA. This session will also include a discussion

Speaker: Marie George, US Department of Veterans Affairs

12:30pm Conference Concludes